

Quality Assurance and Quality Control Procedure

Introduction

The laboratory is committed to providing accurate and reliable results to its clients. In order to achieve this, the laboratory has established a comprehensive quality assurance and quality control (QA/QC) program to ensure that its procedures and processes are consistent and accurate.

Purpose

The purpose of this procedure is to outline the steps that the laboratory will take to ensure the quality of its results. This procedure applies to all tests and analyses performed by the laboratory.

Scope

This procedure applies to all activities performed by the laboratory, including sample preparation, testing, and reporting of results.

Policy Statement

The laboratory is committed to a process of quality assurance and quality control to ensure that its results are accurate and reliable.

Quality Assurance

- The laboratory will implement a quality assurance program that includes the following steps:
- Establishment of standard operating procedures (SOPs) for all tests and analyses performed by the laboratory.
- Regular calibration of all equipment and instruments used by the laboratory.
- Implementation of a training program for all employees and contractors to ensure that they are knowledgeable and skilled in the procedures and processes used by the laboratory.
- Regular review of test and analysis procedures to ensure that they are current and relevant.

Quality Control

- The laboratory will implement a quality control program that includes the following steps:
 - o Implementation of a system for the review and verification of results before they are reported to clients.
 - Use of control samples to monitor the accuracy and reliability of test and analysis results.
 - Regular review of test and analysis results to identify any trends or outliers that may indicate a problem with the laboratory's procedures or processes.
 - Investigation of any deviations or outliers that are identified during the quality control process.

Monitoring and Review

The laboratory will regularly monitor and review its quality assurance and quality control activities to ensure that they are effective and efficient, and that they are aligned with the needs and expectations of its clients.

Conclusion

This procedure outlines the steps that the laboratory will take to ensure the quality of its results. The laboratory is committed to a process of quality assurance and quality control to ensure that its results are accurate and reliable.